

## **Camp Rules**

### **Assumption of Risk**

Owner/guardian acknowledge and is aware that the employees of Camp K9 are not veterinarians and do not have backgrounds in animal medicine and are not expected to diagnose or detect illnesses in the guests that are staying at Camp K9. In addition, Owner/Guardian acknowledges and is aware that vaccines do not protect against all communicable illnesses that may affect a guest. Owner/ Guardian acknowledges and agrees that they are assuming all risk of illness, disease, harm or otherwise to their pet while it is staying at Camp K9 and that Camp K9 shall have no liability for any harm to such pet.

### **Reservations**

- Reservations must be made in advance. We may book full up to 4 weeks in advance for weekends and Holidays but it doesn't hurt to check with us for those last minute reservations. Week day reservations are generally available. If you need reservations in less than 72 hours, it is best to call instead of emailing.
- Check-in and check-out is available during all business hours.
- Our boarding charges are calculated by the day. Charges start on the day your pet arrives. There isn't a charge applied for morning pick-ups Monday thru Saturday. Afternoon pick-ups have a day's charge applied. Saturday to Sunday is considered a two day charge.
- Reservations of 20 nights or more require a 50% deposit at the time of booking.

### **Non-Peak Cancellation Policy - January 2 thru May 15 and October 1 thru December 15 excluding holidays.**

- We ask for a 48 hour notice of cancellation during our non-peak periods. We do not charge or penalize for cancellations over non-peak periods.

### **Peak Cancellation Policy - May 16 thru September 30 and December 15 thru January 1 plus**

**most weekends and all holidays.**

- Our cancellation policy for peak boarding periods is 4 days prior to check-in. Cancellations made within that 4 day window can incur a one-night charge.
- Peak periods include but are not limited to visits including the days of Fridays thru Sundays in the months of May through September.
- The following Holiday peak periods require a deposit that will be forfeited if the reservation is cancelled. A credit card on file is required for holiday reservations

listed below. In addition, a 3 night minimum is required for reservations during this time.

1. Easter
2. Thanksgiving
3. Christmas
4. New Year

### **K9 Guest Requirements**

- All guests must be at least (3) months of age to stay at Camp (puppies require 2 series of DHLPP)
- All guests must provide proof of vaccinations or proof of sufficient immunity against Rabies, DHLPP and Bordatella (canine cough).

### **Feline Guest Requirements**

- All Guests must be at least (3) months of age to stay at Camp.
- All feline Guests must be spayed or neutered.
- All guests must provide proof of current vaccinations or proof of sufficient immunity against Rabies and FVRCP. FeLV is required for guests that request outdoor patio access.

CAMP K9 PET CARE CENTER

249-3939

4934 FELLAND RD. MADISON